

Privacy policy

Responsible body within the meaning of data protection laws, in particular the EU General Data Protection Regulation (GDPR)

Hüttentechnische Vereinigung der Deutschen Glasindustrie e.V. (HVG) and German Glass Technology Society (DGG)

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Rights of data subjects

You can exercise the following rights at any time using the contact details provided:

- Information about your data stored by us and its processing (Art. 15 GDPR),
- Correction of incorrect personal data (Art. 16 GDPR),
- Deletion of your data stored by us (Art. 17 GDPR),
- Restriction of data processing if we are not yet allowed to delete your data due to legal obligations (Art. 18 GDPR),
- Objection to the processing of your data by us (Art. 21 GDPR) and
- Data portability, provided that you have consented to the data processing or have concluded a contract with us (Art. 20 GDPR).

If you have given us your consent, you can revoke it at any time with effect for the future.

You can lodge a complaint with the supervisory authority responsible for you at any time (Art. 77 GDPR in conjunction with Section 19 BDSG). Your competent supervisory authority depends on the federal state of your place of residence, your work or the suspected violation. A list of supervisory authorities (for the non-public sector) with addresses can be found at:

https://www.bfdi.bund.de/DE/Infothek/Anschriften_Links/anschriften_links-node.html

Provision of chargeable services

Nature and purpose of processing

For the provision of chargeable services, we request additional data, such as payment details, in order to be able to fulfil your order.

Legal basis

The processing of the data required for the conclusion of the contract is based on Art. 6 para. 1 lit. b GDPR.

Receiver

The recipients of the data are only the controller and, if applicable, the processor.

Storage duration

We store this data in our systems until the statutory retention periods have expired. These are generally 6 or 10 years for reasons of proper accounting and tax law requirements.

Provision prescribed or required

The provision of your personal data is voluntary. Without the provision of your personal data, we cannot grant you access to the content and services we offer.

Use of Matomo

Nature and purpose of processing

This website uses Matomo, an open source software for the statistical analysis of visitor access. The provider of the Matomo software is InnoCraft Ltd, 150 Willis St, 6011 Wellington, New Zealand. Matomo uses cookies, which are text files placed on your computer, to help the website analyse how users use the site.

The information generated by the cookie about your use of the website is stored on a server in Germany.

The IP address is anonymised immediately after processing and before it is stored. You have the option of preventing the installation of cookies by changing the settings of your browser software. We would like to point out that if you do so, you may no longer be able to use all the functions of this website.

You can decide whether a unique web analysis cookie may be stored in your browser to enable the operator of the website to collect and analyse various statistical data. You can find more information on the privacy settings of the Matomo software at the following link: <https://matomo.org/docs/privacy/>.

Legal basis

The data is processed on the basis of the user's consent (Art. 6 para. 1 lit. a GDPR).

Receiver

The recipients of the data are only the controller and, if applicable, the processor.

Storage duration

The data is deleted as soon as it is no longer required for our recording purposes. In our case, this is after the following period: 24 months.

Provision prescribed or required

The provision of your personal data is voluntary, solely on the basis of your consent. If you prevent access, this may result in functional restrictions on the website.

Revocation of consent

You may refuse the use of cookies by selecting the appropriate settings on your browser, however, please note that if you do this you may not be able to use the full functionality of this website.

Profiling

With the help of the tracking tool Matomo, the behaviour of visitors to the website can be evaluated and their interests analysed. We create a pseudonymised user profile for this purpose.

Use of Google Maps

Nature and purpose of processing

We use the Google Maps service on this website. Google Maps is operated by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (hereinafter "Google"). This allows us to show you interactive maps directly on the website and enables you to use the map function conveniently.

When you visit the website, Google receives information that you have accessed the corresponding subpage of our website. This occurs regardless of whether Google provides a user account through which you are logged in or whether no user account exists. If you are logged in to Google, your data will be assigned directly to your account. If you do not wish your data to be assigned to your Google profile, you must log out of Google before activating the button. Google stores your data as usage profiles and uses them for the purposes of advertising, market research and/or customising its website. Such an evaluation is carried out in particular (even for users who are not logged in) to provide customised advertising and to inform other users of the social network about your activities on our website. You have the right to object to the creation of these user profiles, whereby you must contact Google to exercise this right.

If you do not want Google to collect, process or use data about you via our website, you can deactivate JavaScript in your browser settings. In this case, however, you will not be able to use our websites, or only to a limited extent.

You can find more information about data processing by Google in the Google data protection information. You can also change your personal data protection settings there in the data protection centre.

Legal basis

The legal basis for the integration of Google Maps and the associated data transfer to Google is your consent (Art. 6 para. 1 lit. a GDPR).

Receiver

When you visit the website, Google receives information that you have accessed the corresponding subpage of our website. This occurs regardless of whether Google provides a user account through which you are logged in or whether no user account exists. If you are logged in to Google, your data will be assigned directly to your account.

If you do not wish your data to be assigned to your Google profile, you must log out of Google before activating the button. Google stores your data as usage profiles and uses them for the purposes of advertising, market research and/or customising its website. Such an evaluation is carried out in particular (even for users who are not logged in) to provide customised advertising and to inform other users of the social network about your activities on our website. You have the right to object to the creation of these user profiles, whereby you must contact Google to exercise this right.

Further information on the purpose and scope of data collection and its processing by the plug-in provider can be found in the provider's privacy policy. There you will also find further information on your rights in this regard and setting options to protect your privacy (<https://policies.google.com/privacy>.)

Storage duration

We do not collect any personal data through the integration of Google Maps.

Further information on Google Maps can be found in Google's privacy policy (<https://policies.google.com/privacy>).

Third country transfer

Google processes your data in the USA and has submitted to the EU-US Privacy Shield <https://www.privacyshield.gov/EU-US-Framework>.

Revocation of consent

If you do not want Google to collect, process or use data about you via our website, you can deactivate JavaScript in your browser settings. In this case, however, you will not be able to use our website, or only to a limited extent.

Provision prescribed or required

The provision of your personal data is voluntary, solely on the basis of your consent. If you prevent access, this may result in functional restrictions on the website.

Use of software from DGM Inventum GmbH

DGM Inventum GmbH is a software service provider for HVG and DGG.

The privacy policy of DGM Inventum GmbH is an integral part of this privacy policy and can be viewed at <https://dgm-inventum.de/de/datenschutzerklaerung>

Changes to our privacy policy

We reserve the right to amend this privacy policy so that it always complies with current legal requirements or to implement changes to our services in the privacy policy, e.g. when introducing new services. The new privacy policy will then apply to your next visit.

Questions about data protection

If you have any questions about data protection, please send us an e-mail.

The privacy policy was created using formulations from the activeMind AG privacy policy generator (version 2018-06-12).

Online dispute resolution

The European Commission provides a platform for out-of-court online dispute resolution (ODR platform), which can be accessed at <http://ec.europa.eu/odr>.

General duty to provide information in accordance with § 36 of the Consumer Dispute Resolution Act (VSBG)

HVG and DGG do not participate in dispute resolution proceedings within the meaning of the VSBG.